CUSTOMER SERVICE INFORMATION

| Web site: | Chase.com |
| :--- | ---: |
| Service Center: | $\mathbf{1 - 8 0 0 - 2 4 2 - 7 3 3 8}$ |
| Deaf and Hard of Hearing: | $1-800-242-7383$ |
| Para Espanol: | $1-888-622-4273$ |
| International Calls: | $1-713-262-1679$ |

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MEDFORD FELLOWSHIP GROUP OF ALCOHOLICS
ANONYMOUS
1921 ELM AVE
MEDFORD OR 97501

## We updated the way we post certain transactions to your account

Knowing the order in which we apply deposits and withdrawals can help you better manage your account and help you avoid possible fees and overdrafts.

What's staying the same:
We will continue to add deposits to your account first before subtracting withdrawals. Any fees are assessed last.

## What's changing:

During our nightly processing, we now subtract the following withdrawals from your account based on the date and time of when the transaction was authorized or shows as pending, instead of subtracting from highest to lowest dollar order:

- Automatic payments from your account, also can be referred to as ACH payments
- Checks drawn on your account, and
- Recurring debit card transactions (e.g. movie subscriptions or gym memberships)

This is how we already subtract everyday debit card transactions (e.g. groceries, gasoline or dining out), online banking transactions and ATM withdrawals.

For more information, please see the Posting Order section in the Deposit Account Agreement at chase.com/business-deposit-disclosures. For information about overdrafts and our overdraft services, please visit chase.com/overdraft.

If you have questions, please call us at the number on your statement. We accept operator relay calls.

## Our courtesy practice related to refunds

We may have provided you with a discretionary fee refund at your request or on our own in the past. Please keep in mind that while we did this as a courtesy, we are not required to process similar requests in the future.

## CONSOLIDATED BALANCE SUMMARY

| ASSETS | ACCOUNT |  |  |
| :---: | :---: | :---: | :---: |
| Checking \& Savings |  | BEGINNING BALANCE THIS PERIOD | ENDING BALANCE THIS PERIOD |
| Chase Total Business Checking | 000000382197751 | \$4,844.02 | \$5,196.88 |
| Chase Business Total Savings | 000003776710387 | 10,693.16 | 10,693.24 |
| Total |  | \$15,537.18 | \$15,890.12 |

## CHASE TOTAL BUSINESS CHECKING

## CHECKING SUMMARY

|  | INSTANCES |  |
| :--- | ---: | ---: |
| Beginning Balance |  | AMOUNT |
| Deposits and Additions | 2 | $\$ 4,844.02$ |
| ATM \& Debit Card Withdrawals | 1 | $1,841.67$ |
| Electronic Withdrawals | 8 | -108.48 |
| Ending Balance | $\mathbf{1 1}$ | $-1,380.33$ |
|  |  | $\$ 5,196.88$ |

Your account ending in 0387 is linked to this account for overdraft protection.

## DEPOSITS AND ADDITIONS

| DATE | DESCRIPTION | AMOUNT |
| :--- | :--- | ---: |
| 02/04 | Deposit | \$991.09 |
| $02 / 17$ | Deposit | $\mathbf{8 5 0 . 5 8}$ |
| Total Deposits and Additions | $\mathbf{\$ 1 , 8 4 1 . 6 7}$ |  |

## ATM \& DEBIT CARD WITHDRAWALS

| DATE | DESCRIPTION |  |
| :--- | :--- | :---: |
| 02/17 | Card Purchase With Pin 02/17 Smart Foodservi Medford OR Card 1885 | AMOUNT |
| Total ATM \& Debit Card Withdrawals | $\mathbf{\$ 1 0 8 . 4 8}$ |  |

## ATM \& DEBIT CARD SUMMARY

Lorna Diane Veatch Card 1885
Total ATM Withdrawals \& Debits $\$ 0.00$
Total Card Purchases \$108.48
Total Card Deposits \& Credits \$0.00
ATM \& Debit Card Totals

| Total ATM Withdrawals \& Debits | $\$ 0.00$ |
| :--- | ---: |
| Total Card Purchases | $\$ 108.48$ |
| Total Card Deposits \& Credits | $\$ 0.00$ |

## ELECTRONIC WITHDRAWALS

| DATE | DESCRIPTION | AMOUNT |
| :--- | :--- | ---: |
| 02/01 | 02/01 Online Payment 11107894943 To Erik Tinsley | $\$ 22.38$ |
| $02 / 04$ | $02 / 04$ Online Payment 11127753679 To Serenity Fellowship | $1,000.00$ |
| $02 / 08$ | $02 / 07$ Online Payment 11147794338 To Ed Stinebaugh | 152.95 |
| $02 / 10$ | $02 / 10$ Online Payment 11165054155 To Aa World Services | 20.00 |
| $02 / 10$ | $02 / 10$ Online Payment 11165081999 To Aa District 16 | 55.00 |
| $02 / 10$ | $02 / 10$ Online Payment 11165093078 To Aa Jackson Cty Central Office | 55.00 |
| $02 / 10$ | $02 / 10$ Online Payment 11165100302 To Aa Oregon Area 58 | 20.00 |
| $02 / 16$ | $02 / 16$ Online Payment 11202730267 To Erik Tinsley | 55.00 |
| Total Electronic Withdrawals | $\$ 1,380.33$ |  |

The monthly service fee of $\$ 12.00$ was waived this period because you maintained a minimum daily balance of $\$ 1,500.00$ or more.

## DAILY ENDING BALANCE

| DATE | AMOUNT |
| :--- | ---: |
| O2/01 | $\$ 4,821.64$ |
| O2/04 | $4,812.73$ |
| $02 / 08$ | $4,659.78$ |
| $02 / 10$ | $4,509.78$ |
| $02 / 16$ | $4,454.78$ |
| $02 / 17$ | $5,196.88$ |

## SERVICE CHARGE SUMMARY

| transactions for service fee calculation | NUMBER OF TRANSACTIONS |
| :---: | :---: |
| Checks Paid / Debits | 1 |
| Deposits / Credits | 2 |
| Deposited Items | 0 |
| Transaction Total | 3 |
| SERVICE FEE CALCULATION | Amount |
| Service Fee | \$12.00 |
| Service Fee Credit | -\$12.00 |
| Net Service Fee | \$0.00 |
| Excessive Transaction Fees (Above 100) | \$0.00 |
| Total Service Fees | \$0.00 |
| CASH PROCESSING | AMOUNT |
| Cash Deposits Immediate Verification | \$1,841.00 |
| Cash Deposits Post Verification/Night Drop | \$0.00 |
| Cash Deposits Total | \$1,841.00 |
| Cash Deposits Allowed | \$5,000.00 |
| Excess Cash Deposits | \$0.00 |

## CHASE BUSINESS TOTAL SAVINGS

MEDFORD FELLOWSHIP GROUP OF ALCOHOLICS
Account Number: 000003776710387
ANONYMOUS

## SAVINGS SUMMARY

|  | INSTANCES | AMOUNT |
| :--- | ---: | ---: |
| Beginning Balance |  | $\mathbf{\$ 1 0 , 6 9 3 . 1 6}$ |
| Deposits and Additions | 1 | 0.08 |
| Ending Balance | $\mathbf{1}$ | $\mathbf{\$ 1 0 , 6 9 3 . 2 4}$ |
|  |  | $0.01 \%$ |
| Annual Percentage Yield Earned This Period |  | $\$ 0.08$ |
| Interest Paid This Period | $\$ 0.16$ |  |
| Interest Paid Year-to-Date |  |  |

Interest paid in 2020 for account 000003776710387 was $\$ 1.06$.
Your monthly service fee was waived because you maintained an average savings balance of $\$ 1,000$ or more during the statement period.

## TRANSACTION DETAIL

| DATE | DESCRIPTION | AMOUNT | BALANCE |
| :--- | :--- | ---: | ---: | ---: |
|  | Beginning Balance | $\mathbf{\$ 1 0 , 6 9 3 . 1 6}$ |  |
| $02 / 26$ | Interest Payment | $\mathbf{0 . 0 8}$ | $10,693.24$ |
|  | Ending Balance | $\mathbf{\$ 1 0 , 6 9 3 . 2 4}$ |  |

15 deposited items are provided with your account each month. There is a $\$ 0.40$ fee for each additional deposited item.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS: Call us at 1-866-564-2262 or write us at the address on the front of this statement (non-personal accounts contact Customer Service) immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.
For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number
- The dollar amount of the suspected error
- A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS: Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account. Deposit products and services are offered by JPMorgan Chase Bank, N.A. Member FDIC

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